

PACKAGING INSTRUCTIONS: WEDDING BOUQUETS

If you are using the **Royal mail next day delivery** to send your bouquet, costs will vary due to weight. But they are usually between £5-£10. We also recommend you use Royal mail as you can track the order yourself, but also get up to £500 insurance. Please follow the packing instructions below.

To ensure that your bouquet arrives at our premises in optimum condition, please observe the instructions below.

1. After the wedding

- a. Do **not** spray the flowers with water if the bouquet is a 'hand-tie' design, and still has its stems, it can be put in a vase of water, taking care not to get water on the flower heads. Otherwise, just keep the bouquet somewhere cool and dry until you are ready to pack it: then -
- b. Find a cardboard box, **with a lid**, which is big enough to take your bouquet. Any box will do, as long as it has a lid.
- c. Line the base of the box with crumpled newspaper Place the bouquet in the newspaper, packing lightly with more crumpled newspaper or kitchen roll to protect it from the edges of the box.
- d. Enclose your name, address and telephone number details.
- e. Put the lid on and seal with adhesive tape
- f. Address the box clearly with YOUR name and OUR address.
- g. Mark box as Fragile: Flowers Handle with care
- h. Store in a cool, dark, dry place such as garage until collection Never store in the freezer
- i. Please note that the reproduction of your bouquet is dependent upon the condition of the flowers when they arrive to us.

IMPORTANT INFORMATION

We use a natural drying process, which involves dismantling your bouquet immediately upon arrival. Once preserved we will contact you to help you make your frame choice. The finished product is usually a condensed version of your bouquet as we use only the flower heads and the foliage. Because of the removal of moisture content, some flowers are subject to slight shrinkage. Please note, also, that some colours will change during this process - for example, red roses will become darker, light pinks and peaches become lighter, lilacs can darken and some whites can become creamy. The finished condition of the flowers can vary and is very much dependent on what has happened to them before they reach us! The whole process can take many weeks – We will contact you when your picture is ready.

As with all natural products, dried flowers and foliage fade over time - different flowers and colours react at different speeds – We colour enhance your flowers to help prolong the colours.

If you need any assistance with regards to posting your bouquet or any questions about our processes, please do not hesitate to contact us on 0800 298 5880.